Community Agency for Senior Citizens, Inc.
120 Stuyvesant Place, Suite 409
Staten Island, NY 10301
Tel: 718-981-6226
www.cascsiny.org

Elder Justice Case Worker

Organizational Values: The Community Agency for Senior Citizens (CASC) assists Staten Islanders age 60 and older to live as independently as possible in the community. This is achieved by working hand-in-hand with older adults, respecting their right to make decisions for themselves, honoring their life experiences and heritage, and recognizing the importance of friends, relatives, and the community in creating supportive environments as they age.

POSITION DESCRIPTION

Conduct community outreach, assist with special projects and provide case work to elder abuse victims (60 years or older) including safety planning, assessment, education and advocacy when elder abuse is suspected or identified. Provide linkage to needed services which will assist them in recovering from victimization.

RESPONSIBILITIES INCLUDE BUT NOT LIMITED TO

- Conduct comprehensive intakes and gather relevant information regarding suspected or confirmed cases of elder abuse, neglect, and exploitation.
- Conduct client assessments through home visits, office appointments, and telephone interviews to identify individual needs, assess safety concerns, and determine appropriate interventions.
- Develop individualized case plans in collaboration with clients, outlining goals, support services, and strategies to address identified needs and safety concerns.
- Provide case management, counseling, case assistance, advocacy, information and referral as needed.
- Support clients in navigating legal and social service systems, including accompanying and advocating for clients in court proceedings when required.
- Assist clients with the preparation and completion of applications for orders of protection and related documentation, as appropriate.
- Identify community resources available to meet service needs of elder abuse victims.
- Assist with special projects and program initiatives.
- Maintain case records on all clients and complete necessary statistical documentation.
- Conduct community outreach and participate in community education/training in relation to elder abuse at various community events.
- Compile statistics on referrals and services.
- Maintain working relationship with the police and community service providers.
- Work occasional evenings and weekends to support community outreach, educational events, and program activities as required.
- Maintain an understanding of the agency's mission, goals, programs, policies, and procedures, and promote awareness of available agency services.
- Assist with other program activities as assigned.

Funded by New York City Department for the Aging

Professional Expectations

- Uphold the dignity, rights, privacy, and self-determination of older adults.
- Apply a trauma-informed, culturally sensitive, and client-centered approach to service delivery.
- Exercise sound judgment when responding to sensitive cases and identifying safety concerns.
- Maintain professional boundaries and adhere to agency confidentiality requirements, ethical standards, and applicable reporting obligations.
- Ensure that all polices, procedures and requirements for the program are met during required timeframes.
- Understand diversity and accommodate linguistic and cultural differences.
- Able to work independently and work well under pressure.

EXPERIENCE AND QUALIFICATIONS

BSW, BS, BA level education is required.

2+ years of experience in direct service to older adult clients is preferred.

Knowledge of Staten Island desirable.

Experience working with Elder Abuse/Domestic Violence required.

Car required.

Salary and Benefits:

- Full-time
- 1199SEIU
- Health benefits (Medical, Dental, Vision)
- Generous PTO
- Pension Plan
- Tuition reimbursement
- Supportive, growth-focused workplace
- Meaningful work serving older adults while empowering families and caregivers
- Compensation: $50,000-$54,000
- Hybrid work options available post-training, subject to program needs and staffing coverage.

Send Resume and Cover Letter to:
Jobs@cascsiny.org
Subject Line: Elder Justice Case Worker